

JOHN RICHARDSON

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PROFESSIONAL SUMMARY

Dedicated Senior Risk Manager with a proven track record of elevating Information Security and Risk Management programs. Possesses an in-depth grasp of security frameworks and standards, specializing in risk assessment, management, and compliance. Skilled in fostering collaboration across cross-functional teams to conduct thorough technology risk assessments and strategic operational realignment. Holds CISSP, PMP, and ITIL certifications, combining technical expertise with strong leadership acumen.

SKILLS

- Risk Assessment and Management: Proficient in identifying, analyzing, and mitigating security risks and vulnerabilities in IT systems and networks.
- Security Governance: Expertise in crafting and implementing robust security policies, procedures, and key risk indicators, fortifying organizational security.
- Analytical and Problem-Solving Skills: Adept at dissecting complex security challenges, providing actionable insights, and spearheading effective risk mitigation strategies.
- Communication and Collaboration: Exceptional communicator, known for seamless collaboration with stakeholders at all levels to orchestrate comprehensive technology and cybersecurity risk assessments.
- Security Frameworks and Standards: Extensive knowledge and adherence to NIST Cybersecurity Framework, ISO 27001, CIS Controls, and PCI-DSS, upholding industry best practices.

PROFESSIONAL EXPERIENCE

Technology Risk Manager, Senior

Charles Schwab

08/2017 – Present

- Pioneered the transformative Monitoring Metrics program, fortifying Cybersecurity Oversight to new heights.
- Led as the Subject Matter Expert (SME) for SIEM and Security Data Sciences programs, establishing a gold standard in knowledge and leadership.
- Engineered and executed validation programs for Information Technology Risk Management and Information Systems Risk Management, aligning meticulously with FFIEC IT Handbook and COBIT frameworks.
- Seamlessly collaborated with the 1st, 2nd, and 3rd Lines of Defense as well as Business units to orchestrate all-encompassing technology and Cybersecurity risk assessments, ensuring no aspect was overlooked.
- Provided technical SME support to empower other risk management teams in conducting annual Secure Software Development Lifecycle (SDLC) and Application assessments, driving excellence across the organization.

Owner

BrainWerkz

02/2017 – 08/2017

- Empowered SMBs through expert Network, Security, System Administration, and Project Management leadership.

Manager, International I.T. Operations

360Training.com

11/2015 – 02/2017

- Initiated and led the Information Security program, cultivating an impregnable organizational environment.
- Piloted transformative IT Security and Data Center process enhancements through meticulously scheduled audits.

- Engineered Security Key Risk Indicators (KRIs) and Key Performance Indicators (KPIs) for heightened oversight by Executive Management.
- Crafted comprehensive policies and procedures for the Information Security program, harnessing the power of NIST 800-53, CIS SANS Top 20, and more.
- Led in-depth Risk and Business Impact analyses, instating robust Disaster Recovery and Business Continuity policies.
- Developed and delivered End-user security awareness training programs to fortify the human element of security.
- Effectively implemented PCI-DSS compliance scans and secured certification utilizing OpenVAS.
- Directed and guided a Globally Distributed Team across diverse functional areas of IT Operations.
- Rolled out Governance, Risk, and Compliance (GRC) software, specifically Practical Threat Analysis (PTA), elevating security and compliance measures.
- Established a Performance Measurement Framework, resulting in a significant boost in internal customer satisfaction.

Executive IT Director

Southern Careers Institute

09/2013 – 08/2015

- Forged and executed a comprehensive Information Security strategy transcending disciplines, meticulously aligned with NIST 800-53 standards.
- Pioneered the development of Key Risk Indicators (KRIs) and Key Performance Indicators (KPIs), empowering Executive Management with heightened oversight.
- Played a pivotal role as a key contributor within the Executive Steering Committee, shaping strategic decision-making at the highest level.
- Guided intensive Security Risk Impact assessments, Business Impact analyses, and Gap Analysis, fueling profound operational realignment.
- Steered and inspired the IT operations team to an unassailable record of success.
- Conducted exhaustive vendor assessments and selection processes, executing the integration of Microsoft Office 365, AZURE, and FIM technologies.
- Revolutionized project deployments by integrating best practices from the Project Management Body of Knowledge, ensuring seamless execution and exceptional results.

EDUCATION

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| • M.S. Cybersecurity and Information Assurance, WGU | 01/2021 |
| • M.A. Humanities, University of Houston, Clear Lake, TX | 05/1995 |
| • B.S. Behavioral Science, University of Houston, Clear Lake, TX | 12/1991 |

PROFESSIONAL DEVELOPMENT

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| • CISSP #425805 | • CHFI #ECC4320751698 |
| • PMP #1504010 | • IT Project+, COMP001004072318 |
| • ITIL Foundations v3 & v4 | • MCSE, 2084689 |
| • CEH #ECC2381057946 | |

PROFESSIONAL ORGANIZATIONS

- ISC2 and ISC2 Austin Chapter – CISSP Exam Writer (Multiple sessions)
- Project Management International (PMI) and PMI-Austin Chapter
- ISACA